



CLARIFICATION / ADDENDUM "SET 3"

29TH OCTOBER, 2020.

To all Prospective bidders,

REF: TENDER NO.KRA/HQS/RFP -017 /2020-2021 – PROVISION OF CONSULTANCY SERVICES FOR PHASE 2 AND 3 OF THE ENTERPRISE DATA WAREHOUSE AND BUSINESS INTELLIGENCE SOLUTION

Kenya Revenue Authority wishes to inform prospective bidders of the clarifications / addendum highlighted below:

No.	Bidders' queries	KRA's Response
1	What is the current user base count for reports? What is the expected YoY growth	100 with a growth of approximately 100 YoY
2	What is the user concurrency in %	300 concurrent users
3	Currently are you using Times Ten in-memory database in Exalytics?	No
4	What is the Exalytics model currently in use?	X5-4
5	Currently how many reports are there in OBIEE which need to be migrated? This will help us in coming up with effort required for validation and testing	50 Bi Publisher reports and 40 dashboards
6	Is report rationalization (like removing unwanted reports, merging certain reports and disabling unused reports) in scope of the engagement?	No
7	Is the current DW data model standard COTS data model or was it custom built?	Custom built
8	Are the mapping documents for the current Informatica ETLs already available?	Yes
9	The advanced analytical models for predictive analysis will be built on top of existing data in the data warehouse. The model will not access any data outside of	Yes it is

RTB



No.	Bidders' queries	KRA's Response
	this DW. Please confirm if our understanding is right	
10	The product training (OAS, ODI and DB) will be online training from Oracle university including the certification. Is this acceptable to the KRA?	No
11	In the Tender document Section IV – Terms of Reference in Section 6. Training and Knowledge Transfer in page 54 it is stated: "Formal training for all the tools in use for 15 technical staff". Please confirm that the Contracting Authority is expecting to be trained only on the latest Oracle Analytics Platform (OAS) and Oracle Data Integrator (ODI).	Yes- the training will be for the latest versions on OAS and ODI
12	What is the duration of post go-live stabilization period you are looking at? As a standard practice we provide a post go-live warranty/stabilization period of one month	KRA's requirement is 6 months
13	We take note that the RFP for the subject procedure requests for an Original Bid Security for 1,000.000 KSHS be submitted together with the tender. However, we notice that a template of the security to be submitted was not included in the RFP. Kindly provide us with a template of an acceptable Bid Security we can use.	Prospective bidders are advised to acknowledge the template attached as Annex 1
14	Is it okay if we have experience in other DWBI / ETL tool apart from ODI or OAS?	Yes it is
15	Is it okay if subcontractor has similar experience instead of prime bidder?	Yes
16	We understand that KRA will bear all the licensing cost of ODI and OAS or any other tools required for execution of these project. Please confirm the understanding.	Yes- KRA will bear all the licence cost



KENYA REVENUE AUTHORITY

ISO 9001:2015 CERTIFIED

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17	Is it fix that we can propose only 7 resources for this assignment? If we can propose more than 7 resources, then can we propose other roles as well apart from being requested in RFP?	Yes. This should be over and above the five mandatory roles as described in the tender document

The clarification / addendum form part of the bidding document and is binding to the bidder. All other terms and conditions of the tender remain the same. You are therefore required to immediately acknowledge the receipt of this addendum.

Regards,

Rhodah Nzovila

For: Deputy Commissioner - Supply Chain Management

BM

8.3 TENDER SECURITY FORM

Whereas[name of the Tenderer]

(hereinafter called "the Tenderer")has submitted its tender dated.....[date of submission of tender] for the provision of

[name and/or description of the services]

(hereinafter called "the Tenderer").....

KNOW ALL PEOPLE by these presents that WE.....

Of.....having registered office at

[name of KRA](hereinafter called "the Bank")are bound unto.....

[name of KRA](hereinafter called "the KRA") in the sum of

for which payment well and truly to be made to the said KRA, the Bank binds itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this _____ day of 20_____.

THE CONDITIONS of this obligation are:

1. If the Tenderer withdraws its Tender during the period of tender validity specified by the Tenderer on the Tender Form; or
2. If the Tenderer, having been notified of the acceptance of its Tender by the KRA during the period of tender validity:

(a) fails or refuses to execute the Contract Form, if required; or (b) fails or refuses to furnish the performance security, in accordance with the instructions to Tenderers;

we undertake to pay to the KRA up to the above amount upon receipt of its first written demand, without the KRA having to substantiate its demand, provided that in its demand the KRA will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions. This guarantee will remain in force up to and including thirty (30) days after the period of tender validity, and any demand in respect thereof should reach the Bank not later than the above date.

[signature of the bank]

(Amend accordingly if provided by Insurance Company)

