KENYA REVENUE AUTHORITY

ISO 9001:2015 CERTIFIED

CLARIFICATION / ADDENDUM "SET 4"

4TH NOVEMBER, 2020.

To all Prospective bidders,

REF: TENDER NO.KRA/HQS/RFP -017 /2020-2021 – PROVISION OF CONSULTANCY SERVICES FOR PHASE 2 AND 3 OF THE ENTERPRISE DATA WAREHOUSE AND BUSINESS INTELLIGENCE SOLUTION.

Kenya Revenue Authority wishes to inform prospective bidders of the clarifications / addendum highlighted below:

No.	Bidders' queries	KRA's Response
1.	List of all products installed in OBIEE (e.g BIP,ESSBASE etc)	BI Server,BI Presentation Server,BI Publisher,BI Security,BI Web Services(SOA),BI Action Services,BI ESSBASE,BI Mapviewer
2.	How many Environments Oracle is expected to build for customer per Product	3
3.	What is the version of each product installed?	12.2.1.3.0
4.	What is the operating system version	Oracle Linux 6
5.	Is there a testbed available with end to end integration of all devices to test migration process	Yes
6.	Is there special hardware devices attached to this solution, e.g printer	No
7.	Is development team available	Yes
8.	What is the source operating system version	Suse Linux, Redhat Linux, Windows Server
9.	Testing team availability and testing cycle time	Team available. Testing cycle time – 10 days
10.	Will the interaction with end users on SSL till managed server on SSL? if so, will they use F5 for SSL offloading or want to do SSL with OHS?	Yes.F5 for SSL offloading
11.	What is the DB version? (it might need upgrade for matter of comparability with new Forms version)	Oracle 12.1.0.2.0
12.	How much concurrent users for this application?	300-1500 (Approx.)
13.	Full High availability included in the project's scope?	No
14.	OEM installed? If yes please provide Arch and version.	Yes. Enterprise Manager Cloud Control 13c. The standard OEM generic architecture

No.	Bidders' queries	KRA's Response
15.	Please attach the Application's Arch diagram with description of components	Refer to Oracle's OBIEE generic architecture
16.	List types and vendors of certificates being used SSL if being used	DIGICERT
17.	List all types of windows client versions and browsers being used currently	Windows 7,8,10; Mozila firefox, Google Chrome, Safari, Internet Explorer
18.	Is network connectivity ports and host names of integration components known and customer has a list for it	Yes
19.	SSO integration for OBIEE and windows native authentication	None
20.	Is there any 3rd party integration? If yes please list them with some description	SMTP for mail services (IBM Domino) and Windows Active Directory for authentication
21.	Please attach the integration diagram with other entities.	Will be provided at inception workshop
22.	List number of reports and dashboards for each instance of OBIEE	The realization of outcomes will determine this number
23.	What is the printout Language	EN
24.	Is there any special character/custom fonts in the reports being used?	No
25.	Does the printout direct to the printer driver or client view then print on his/her printer	client view then print on his/her printer
26.	Number of iterations?	At least 2
27.	Deadlines, specific timeframe or expected go-live date?	8 months from contract signing
28.	Other milestones not related to the project	All milestones are related to the project
29.	Project Manager assigned?	Yes
30.	Stress testing is planned? If yes please provide the tool name or if OATS will be used?	Yes. HP Loadrunner
31.	KRA is expecting Power of Attorney. TechM will not be able to arrange for this by 16th Nov 2020. Will a Letter of Authority suffice?	We require a representative from your firm who will act as a signatory to sign all the documents pertaining to this tender. The firm director's are required to sign the power of attorney to authorizing representative to act on their behalf.

The clarification / addendum form part of the bidding document and is binding to the bidder. All other terms and conditions of the tender remain the same. You are therefore required to immediately acknowledge the receipt of this addendum.

Regards,

Benson Kiruja
For: Deputy Commissioner - Supply Chain Management
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