



KENYA REVENUE AUTHORITY

ISO 9001:2015

CLARIFICATION SET "2"

13th July 2020

To all prospective bidders,

RE: TENDER NO: KRA/HQS/NCB-080/2019-2020: PROVISION OF CISCO WEBEX ENTERPRISE SUBSCRIPTION AND TECHNICAL SUPPORT FOR A PERIOD OF ONE (1) YEAR

Kenya Revenue Authority wishes to inform prospective bidders of the clarifications for the above referenced tender.

CLARIFICATION SET 2		
ITEM No.	QUESTIONS/ISSUES	CLARIFICATION
1.	<p>Proof of satisfactory service for contracts of Previous execution of three (3) similar projects - Proven experience in Cisco Webex Enterprises solution and support in organizations with more than (250) users executed within the last five (5) years. Submit reference letters supported by either a copy of signed Contract or signed LSO from at least three clients.</p> <p>As you will appreciate that the solution is very new in the market and getting reference specific to "more than 250" users will be difficult and may be restrictive.</p> <p>We suggest if only 3 client references with LPO / Contract will be good enough to qualify.</p> <p>Kindly clarify.</p>	<p>The objective of the number was for the assurance that the bidder is able to deliver on the solution. Therefore proof of either scenario would demonstrate this i.e. either;</p> <p>1) Over 250 Users</p> <p>or</p> <p>2) 3 proven implementations.</p>
EXTENSION OF TENDER CLOSING DATE AND TIME		
PREVIOUS CLOSING DATE AND TIME		CURRENT CLOSING DATE AND TIME
14 th July 2020 AT 11.00am, Times Tower.		21st July, 2020 at 11.00am, Times Tower.

We wish to inform all the prospective bidders that the original tender security with a validity period of three hundred and sixty five (365) days from the initial tender opening date and onwards shall be considered valid. Therefore bidders who had submitted their tender security earlier need not to revise the tender security.

The tender extension forms part of the bidding document and is binding to the bidder. All other terms and conditions of the tender remain the same.

Benson Kiruja

For: Deputy Commissioner - Supply Chain Management.

/SAM/



Tulipe Ushuru Tujitegeme !

