



ISO 9001:2015 CERTIFIED

16th March- 2020

To all Prospective bidders,

**TENDER NO. KRA/HQS/NCB-64/2019/2020- THE UPGRADE OF ORACLE HARDWARE AND DATABASE LICENSES CONSOLIDATION
RE: ADDENDUM/CLARIFICATION SET '1'**

Kenya Revenue Authority wishes to inform prospective bidders of the clarifications highlighted below for the tender for the above tender.

Table 1: Clarification to Bidder's Query

Item No.	Tender Page No.	Title	Sub-Title-Clause/ Number	Description in the Tender document	Bidders Questions	KRA's Response
1	Page 9 Section 12.3 point a	Tenderers Eligibility and Qualifications	Tenderers Eligibility and Qualifications (A)	The documentary evidence of the Tenderers qualifications to perform the contract if its tender is accepted shall be established to the Authority's satisfaction; (a) that, in the case of a tenderer offering to supply goods under the contract which the tenderer did not manufacture or otherwise produce, the tenderer has been duly authorized by the goods' Manufacturer or producer to supply the goods;	<ul style="list-style-type: none"> As you are aware, Oracle partners mandatorily require valid resell rights & manufacturer's authorization (MAF) to supply Oracle products. In addition to this, please confirm whether KRA requires the bidder to have FDP certifications as well. 	No. FDP certification is not a mandatory requirement.

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2	Page 31 Section 6.1.2 point 7	Upgrade of Oracle Hardware	Upgrade of Oracle Hardware	Relocation of the Exadata X5-2 Database Machine from Production Data Centre to Disaster Recovery Data Centre	<ul style="list-style-type: none">Has the KRA retained the packaging material that came with the initial consignment of Oracle Hardware?	No. The winning bidder will provide all the required packaging materials
3					<ul style="list-style-type: none">What is the distance between Production and DR locations where the hardware has to be shifted?	3KMs
4					<ul style="list-style-type: none">We request for a 2 weeks extension for the above tender to enable efficient preparation for the tender. This will enable us to craft a good solution to the satisfaction of KRA.	The Tender has been extended to 24 th March, 2020 at 11:00 am

5				<ul style="list-style-type: none"> Please help us with the cores that are currently activated on X6-2 for both the Nodes 	<ul style="list-style-type: none"> X6-2 (1/4 Rack) - 88 Cores in total Each database server has 2 x 22 CPU Cores]
6				<ul style="list-style-type: none"> Please help with the current memory capacities for the X6 and X5 	<ul style="list-style-type: none"> X6-2 512 GB X5-2 512 GB
7	Page 31 Section 6.1.3	Services	Requirement description	<ul style="list-style-type: none"> Consolidation of the following Oracle Databases to Oracle Exadata Platform of the following systems <ul style="list-style-type: none"> • Simba • DTD Legacy Tax Management System • Invoice Management System • Integrated Customs Management System 	<ul style="list-style-type: none"> Kindly help us with the list of the instance that are currently, envisaged to be consolidated on Exadata with their database version and Storage Sizes See the attached databases profile document



				<ul style="list-style-type: none"> • Data Warehouse 		
8	Special Conditions of contract Page 23-Clause 3.12	Section iv - special conditions of contract	Payment Terms	<p>The Kenya Revenue Authority (KRA) payment terms are that payment shall be made within thirty (30) days from the date of delivery, commissioning and signing of acceptance report for capital expenses. However, KRA may negotiate mutually acceptable payment terms with the successful tenderer.</p>	<ul style="list-style-type: none"> • The payment schedule needs to be clarified as the payment conditions highlighted in the tender document are not very clear. 	To be clarified during contracting
9	Implementation timelines Page 13 Section 2.24.6 (b)	Evaluation and Comparison of Tender	Deviation in Payment Schedule	<p>Tenderers shall state their tender price for the payment on a schedule outlined in the special conditions of contract. Tenderers will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to</p>	<ul style="list-style-type: none"> • Implementation and implementation timelines need to be advised to ensure a smooth transition. 	The clarification sought is not clear.



10	Page 13 Section 2.24.6.(a)	Evaluation and Comparison of Tender	Operational Plan	<p>offer for such alternative payment schedule. The KRA may consider the alternative payment schedule offered by the selected tenderer.</p> <p>The KRA requires that the services under the Invitation for Tenders shall be performed at the time specified in the Schedule of Requirements. Tenders offering to perform longer than the KRA's required delivery time will be treated as non-responsive and rejected.</p>	<ul style="list-style-type: none">Detailed delivery schedule is also required.	
11	Section 6.13 services scope				<p>Please share details of existing environment e.g.</p> <ul style="list-style-type: none">Versions of DB, OS, HWAre the DB's implemented as standalone or RACWhat all DB options are implemented	<p>See the attached databases profile document</p>

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12	6.1.1 PG 31	Supply and delivery of Database Software Licenses	Requirement description	1. Oracle Diagnostic Pack 2. Oracle Tuning Pack 3. Oracle Active Data Guard 4. Oracle Real Application Clusters 5. Oracle Audit Vault & Database Firewall	• Single rack or multiple rack deployment Please help us with the expectation for Oracle Audit and Database Firewall implementation. Do all the databases need both the audit and database firewall to be implemented?	Yes. Quantity required is 52 processor Perpetual
13	6.1.2-PG 31	Upgrade of Oracle Hardware		Annual support for the supplied Exadata upgrade hardware	Kindly advise on Annual support for the supplied Exadata upgrade hardware. Should we include Partner Support	Include partner support
14	page 35	Annexure 4	Price Schedule for licenses	What licensing metrics does the "Quantity" column on page 35 refer to? Should we assume the quantities refer to the number of CPUs?	What licensing metrics does the "Quantity" column on page 35 refer to? Should we assume the quantities refer to the number of CPUs?	Quantity refers to number of processor perpetual licenses

15	6.1.3 Page 31	Scope of services	Upgrade Oracle Database to 18c	Included in the schedule of services to be provided is the upgrade of databases to Oracle 18c's (Page 31). Kindly advise on the following: a. What are the current database version for the databases to be migrated to version 18c?	See the attached databases profile document
16	Page 33	Scope of services	Upgrade Oracle Database to 18c	Premier support for Oracle 18c ends in April 2021 and it does not have extended support. Would it therefore be more appropriate to consider upgrading the databases to version 19c whose premier support ends in 2023, and has extended support until 2026?	Upgrade database to Oracle 19c



17	Section 2.17. Page 10	Sealing and Marking of Tender	The Tenderer shall seal the original and each copy of the tender in separate envelopes, duly marking the envelopes as "ORIGINAL" and "COPY" The envelopes shall then be sealed in an outer envelope.	On several pages including page 10, there is mention of an Original copy and another "copy". Should we upload 2 copies, one marked as Original and the second one marked as Copy?	Upload one copy. The original copy.		
18	Section 5.4 Bidder Evaluation Criteria Page 28	SECTION V - SCHEDULE OF REQUIREMENT S	Experience/Reputatio n of the Firm	Experience/Reputation of the Firm Provide evidence of past undertaking of similar projects (annual maintenance of data centre facilities) and attach completion certificates.	Provide evidence of past undertaking of similar projects (Installation or Annual Maintenance of Exadata machines and Oracle Database software support) and attach completion certificates		
Databases Profile							
Application		Database Version	OS	Instances	Implementation	Storage Capacity	HW
Simba		Oracle 11g R2	Oracle Linux	2	RAC on 2 nodes		Huawei RH5885H Servers

DTD Legacy	Oracle 11g					
Tax Invoice Management System	Oracle 12C					IBM HS 22 Blade Server.
integrated Customs Management System	Oracle 12C	2		RAC on 2 nodes		Exadata X6-2
Data Warehouse	Oracle 12C	2		RAC on 2 nodes		Exadata X5-2

The addendum/clarifications form part of the bidding document and is binding to the bidder. All other terms and conditions of the tender remain the same. You are therefore required to immediately acknowledge the receipt of this addendum/clarifications.

Note:

- Bidders are advised to acknowledge receipt of this addendum published and uploaded on the KRA Website on 16th March, 2020.
- Prospective Bidders are hereby advised to align their Tender Security to the new tender opening date.
- This is the last and final set of clarifications in line with section II Clause 2.2.1 of the tender document.

Prospective bidders are advised that the notice of extension of the tender has been published via KRA E-Procurement Portal and KRA Website www.kra.go.ke

The Addendum form part of the bidding document and is binding to the bidder. All other terms and conditions of the tender remain the same. This is the last and final set of clarifications in line with section II Clause 2.2.1 of the tender document.

You are therefore required to immediately acknowledge the receipt of this addendum through eprourement@kra.go.ke

Regards,



Benson Kiruja

For: Deputy Commissioner - Supply Chain Management



