

**ADDENDUM SET 2**

**26<sup>TH</sup> APRIL, 2022.**

To all Prospective bidders,

**REF: TENDER NO. KRA/HQS/RFP -067/2021-2022 – PROVISION OF CONSULTANCY SERVICES FOR SUPPLY, DELIVERY, IMPLEMENTATION AND COMMISSIONING OF SECURITY OPERATIONS CENTRE SOLUTION FOR A PERIOD OF THREE (3) YEARS**

Kenya Revenue Authority wishes to inform prospective bidders of the following clarifications:

<b>NO.</b>	<b>BIDDER'S QUERY</b>	<b>KRA RESPONSE</b>
<b>1</b>	Is it mandatory that EDR be quoted in bundles of 1,000 or 500 x 2 can still be considered?	<b>Prospective bidders are hereby advised as follows:</b> The bidder is expected to quote in incremental batches of 1,000.
<b>2</b>	How many SOC Analysts would be logging in concurrently on the SOAR solution?	At least six (6), but scalable to accommodate future growth.
<b>3</b>	For the SOAR solution would KRA consider perpetual licenses and only have support/warranty provided for 3 years? This option would be cheaper in the long run than purchasing licenses on a subscription basis.	The bidder is free to propose the most ideal option, without limiting the ability to upgrade.
<b>4</b>	Should training be delivered online or physical at an accredited training center outside the country? If its outside country do, we have to consider the Travelling/ accommodation expenses or KRA will arrange it?	The bidder should provide physical training at an accredited training centre. If outside Kenya, the bidder meets the training costs while KRA meets travel, visa and accommodation costs.



<p><b>5</b> Do we have to consider only training cost or the exam vouchers cost also needs to be included in financial?</p>	<p>Both training costs and exam vouchers should be included (<b>Refer to page 41 item no 5 – Manufacturer product training for 15 staff</b>). However, for KRA's further consideration, provide cost break down for both training costs and exam vouchers as per <b>Annex 1: Cost Break down for Training and Exam Vouchers</b> provided below.</p>
<p><b>6</b> Are there any documented SOC use-cases/flowcharts already identified by KRA to be implemented in the SOAR solution? This will help in estimating the scope of the implementation.</p>	<p>The bidder is expected to provide SOC use cases/flowcharts as appropriate.</p>
<p><b>7</b> Can the deadline for submission be extended by one additional week to build comprehensive responses after receiving the clarifications?</p>	<p><b>Refer to Item 16 below.</b></p>
<p><b>8</b> Since licenses and support are required for 3 years in increments of 2000, what should the license duration be for years 2 and 3. e.g. should it be 3 years in year 2 for the additional 2000 licenses or 2 years since we shall be in the second year of the Contract?</p>	<p>1) First batch of 2,000 - should have 3 years license and support. 2) Second batch of 2,000 - should have 2 years license and support. Third batch of 2,000 - should have 1 year license and support.</p>
<p><b>9</b> What Virtual environment is available on-prem to deploy the solution?</p>	<p>VM-Ware</p>
<p><b>10</b> If reference sites are out of the country, will it be physical site visits or Virtual meeting? If its Physical visit by KRA team then the cost to such sites is to be met whom, is it KRA or bidder?</p>	<p>Physical site visit. If reference sites are out of the country KRA meets travel, visa and accommodation costs. However, the bidder should arrange for visit to the reference site.</p>
<p><b>11</b> Page 40 : Additional Requirements - Item 1; SOC Hardware - This assumption is that the SOC is to accommodate 15 persons including the SOC Manager, Tiers 1 -3 Analysts and Forensics Lab. Analysts.</p>	<p>The SOC is to accommodate 15 persons including the SOC manager and Tiers 1 -3 Analysts. Forensic Lab analysts will be accommodated separately.</p>
<p><b>12</b> In FORM FIN-2 Summary Cost submission, would the SOC detailed design and development be captured under item 7, Other Services/Items?</p>	<p>SOC facility detailed design and development is not part of the scope. However, the bidder will be expected to set hardware in SOC pre-set room.</p>
<p><b>13</b> Page 47 - No.6 : "The scope does not involve setup office design (The office design is being catered for by DFL budget) advice" this statement is not clear, further details / explanation of this statement is required.</p>	<p>The scope of this tender covers provision of SOC hardware, software, equipment, tools and solutions. It does not include designing of the SOC facility setup.</p>



<p><b>14</b> No. 2 - however states, "<b>Implementation of SOC including SOC room fit-out, setup, configuration and optimization of SOC solutions</b>" is part of the expected scope. The design and estimate for its Fit-out will be prepared, however, it is expedient to know what constitutes DFL Budget and advise accordingly.</p>	<p>DFL is a different project separate from the SOC. Refer to clarification response no. 12 and 13 above.</p>				
<p><b>15</b> Page 52 : Site Visit – Is it possible to arrange to the site survey for the SOC room?</p>	<p>Physical site visit. Refer to clarification response no. 10 above.</p>				
<p><b>16</b> <b>Extension of Tender Closing/Opening Date</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 50%; text-align: center;">Previous Tender Closing Date</th> <th style="width: 50%; text-align: center;">New Tender Closing Date</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;"> <b>3<sup>RD</sup> MAY, 2022</b>  <b>AT 11.00 AM</b>  <b>TIMES TOWER</b> </td> <td style="text-align: center;"> <b>17<sup>TH</sup> MAY, 2022</b>  <b>AT 11.00 AM</b>  <b>TIMES TOWER</b> </td> </tr> </tbody> </table>		Previous Tender Closing Date	New Tender Closing Date	<b>3<sup>RD</sup> MAY, 2022</b> <b>AT 11.00 AM</b> <b>TIMES TOWER</b>	<b>17<sup>TH</sup> MAY, 2022</b> <b>AT 11.00 AM</b> <b>TIMES TOWER</b>
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<p><b>Note:</b> Bidders are advised to:  <input checked="" type="checkbox"/> Acknowledge receipt of this addendum published and uploaded on the KRA Website on <b>26<sup>TH</sup> APRIL, 2022.</b>  <input checked="" type="checkbox"/> Align their <b>bid security</b> to be valid upto and including <b>16<sup>TH</sup> MAY 2023.</b></p>					

The Addendum form part of the bidding document and is binding to the bidder. All other terms and conditions of the tender remain the same. You are therefore required to immediately acknowledge the receipt of this addendum.

Regards,



**Bernard Mukundi**

**For: Deputy Commissioner - Supply Chain Management**

**Annex 1: Cost Break down for Training and Exam Vouchers**

Item	Description	Quantity	Unit price	VAT	Total Cost Inclusive all applicable Taxes
1.	Training Costs	15			
2.	Training and Exam Voucher Costs	15			

**Note:** Item 2 is provisional costs and subject to funds availability.

