



**CLARIFICATION / ADDENDUM "SET 2"**

**26<sup>TH</sup> OCTOBER, 2020.**

To all Prospective bidders,

---

**REF: TENDER NO.KRA/HQS/RFP -017 /2020-2021 – PROVISION OF CONSULTANCY SERVICES FOR PHASE 2 AND 3 OF THE ENTERPRISE DATA WAREHOUSE AND BUSINESS INTELLIGENCE SOLUTION**

---

Kenya Revenue Authority wishes to inform prospective bidders of the clarifications / addendum highlighted below:

	<b>Bidders' Queries</b>	<b>KRA Responses</b>
1.	My team has already started analysing the tender document to piece up a comprehensive response. However, there is an upcoming weeklong holiday in India and thus we request for an extension to the bid submission date by two weeks.	The Request for Proposal Submission deadline has been extended to <b>16<sup>th</sup> November, 2020 at 11:00AM.</b>
2.	We request an extension of the submission date by two (2) calendar weeks i.e. to 18 <sup>th</sup> November, which will enable us to propose the best possible solution to fulfil all requirements.	The Request for Proposal Submission deadline has been extended to <b>16<sup>th</sup> November, 2020 at 11:00AM.</b>
3.	Besides PROD & DR, are there any DEV/QA/TEST databases to be migrated/consolidated/upgraded in the scope?	Currently, there are 3 environments for both the database and application -DEV, QA and PROD. The scope of work as stipulated in the tender document will be limited to these environments at the primary site.
4.	Does KRA have any preferred testing methodology after DB migration? (e.g. one-time migration then test, or migrate / test then final migration)	KRA employs an iterative testing methodology at several stages from development to deployment. A detailed QA methodology will be shared at inception stage with the winning bidder.
5.	Having gone through the published RFP and understood the objectives of KRA for this opportunity we respectfully request an	The Request for Proposal Submission deadline has been extended to <b>16<sup>th</sup> November, 2020 at 11:00AM.</b>



	<b>Bidders' Queries</b>	<b>KRA Responses</b>
	extension to the submission deadline by 2 weeks in order to allow bidders to compile a technically fitting and competent response to the complex requirements.	
6.	However, in today's pre-bid call on the 22/10/2020 it was mentioned by a candidate there are very few companies in Kenya that have an Oracle university partner certificate and the contracting authority accepted that a company with Oracle university partner certificate can participate in more than one schema. Hence, we kindly request to change the above mentioned requirement and to be acceptable a company with Oracle university partner certificate to be a subcontractor and not a member of the consortium or a Joint Venture.	<b>KRA's requirement prevails.</b> Prospective bidders are advised to respond as per the requirements stipulated in the Request for Proposal.
7.	We would like to ask if a company can participate in more than one bid (for providing implementation and education services) on the same tender No. KRA/HQS/RFP-017/2020/2021	This is only applicable in cases where the company is an Original Equipment Manufacturer (OEM) and may authorize more than one bidder on provision of the solution.
8.	Please share the logical and physical architecture of the as-is landscape of systems holding all critical data elements	This is against the organizations policy and will be shared with the winning bidder at inception.
9.	Do you have any other source system apart from sources mentioned in RFP like iTax, Simba and iCMS, SAP ERP, Oracle CRM, IBM ITSM?	In addition to these are – Cisco call center manager and Cargo tracking systems (Postgres DB)
10.	Can you please provide approx. number of tables/attributes/data elements for each source system?	This will be provided to the winning bidder at inception.
11.	Is semi structured and unstructured data in scope?	Yes
12.	It is mentioned in the RFP that "KRA will extract data from the source systems to a staging area from which the bidder will obtain the data". Therefore may we assume that extraction/ingestion of data from the disparate source systems will be KRA responsibility?	Yes



# KENYA REVENUE AUTHORITY

ISO 9001:2015 CERTIFIED

	<b>Bidders' Queries</b>	<b>KRA Responses</b>
13.	It is mentioned in the RFP that "Historical data capture shall be implemented at the ODS". Do you have ODS layer currently available in your data warehouse solution?	Yes
14.	What is the current data warehouse size?	Approx. 4 TB
15.	It is mentioned in the RFP that "Provide different data marts for each group of users (or business questions) based on their information requirements." What is the total number of data marts anticipated?	The realization of KRA outcomes as stipulated in the RFP shall determine this number.
16.	What is the number of existing ETL jobs that need to migrate from Informatica to ODI?	18 workflows
17.	What is the number of reports & dashboards in scope for migration from as-is system to proposed system	50 Bi Publisher reports and 40 dashboards
18.	Please provide approx number of new reports & dashboards for each subject area that are in scope?	The realization of KRA outcomes as stipulated in the RFP shall determine this number.
19.	How many performance management dashboards (balanced scorecard) are in scope?	The realization of KRA outcomes as stipulated in the RFP shall determine this number.
20.	the RFP specifies "consultancy services". Therefore may we assume that KRA will be responsible for procurement, installation, administration of any required hardware & software?	Yes except for the scope of OAS upgrade that shall include installation
21.	Please clarify the scope of metadata management- is KRA already using any tool for the same apart from the ETL?	No.
22.	What are the different domains/entities that are in scope of data quality?	Accuracy, Consistency, Completeness, Standardization
23.	Does data quality scope includes any data cleansing activities or it is limited to data profiling/discovering issues and data quality monitoring/scoring?	Data quality is limited to profiling/discovering issues
24.	Does the scope include data cleansing? If so please confirm the expectation. E.g. is it cleanse the data on EDW, or source systems, or by modifying the ETL jobs only?	It does not include data cleansing but may include modifications on the ETL process.



	<b>Bidders' Queries</b>	<b>KRA Responses</b>
25.	As per our understanding the solution development timeline is 8 months and post implementation support duration is 1 year (excluding warranty period). Is our understanding correct?	The implementation timeline is 8 months, followed by 6 months warranty, followed by 1-year support.
26.	It is mentioned in the RFP that "At least six-months' warranty to address any defects and bugs arising from the delivery". Also it is mentioned in the RFP that "One-year warranty to address any defects and bugs arising from the delivery". Please confirm the duration of warranty period?	The warranty period is 6 months
27.	<p>"1. Performance tuning and optimization of the Oracle appliances in use for the project- <b>Exadata x5-2</b> and Exalytics." Whereas as per another tender (TENDER NO.KRA/HQS/NCB-018/2020-202-Consolidation &amp; Upgrade of KRA Oracle Database sec 6.2.2) "KRA has two Oracle Exadata machines namely;</p> <p>a. Quarter Rack X5-2 b. Quarter Rack x6-2</p> <p><b>Exadata X6-2 shall be the production machine of the consolidated environment.</b></p> <p>The Exadata X5-2 shall be the DR infrastructure." Please clarify whether the DWH will be migrated to Exadata X6-2, or retained on the optimized Exadata X5-2</p>	<p>The tender (TENDER NO.KRA/HQS/NCB-018/2020-202-Consolidation &amp; Upgrade of KRA Oracle Database sec 6.2.2) is a separate tender and this tender will be evaluated independently.</p> <p>For purposes of this tender, the Exadata machine is X5-2</p>
28.	"All development work will be done ONSITE, within any of KRA's premises. VPN connectivity will not be provided" Considering ongoing Covid 19 scenario & travel restrictions, please clarify whether partial offshoring is acceptable.	KRA's requirement prevails. Prospective bidders are advised to respond as per the requirements stipulated in the request for proposal.
29.	Please clarify whether prices have to include Kenya VAT	Yes, all prices must be quoted inclusive of VAT
30.	" In paragraph 2.3 Preparation of Technical Proposal, sub paragraph 2.3.3 bullet (v) it is	Provide Curriculum Vitae of only one professional staff



	<b>Bidders' Queries</b>	<b>KRA Responses</b>
	<p>stated that “ (v) Alternative professional staff shall not be proposed and only one Curriculum Vitae (CV) may be submitted for each position” ; while in “Appendix to Information to Consultants (ITC)}” clause 2.3.3 (vi) it is stated: (vi) One alternate professional shall be allowed for each position. The CV of the alternate should be attached.</p> <p><b>Please clarify if we need to submit one CV per position or one CV and one alternate CV per position .</b></p>	
31.	<p>In Section III – Technical proposal it is stated in Point 3. COMMENTS AND SUGGESTIONS OF CONSULTANTS ON THE TERMS OF REFERENCE AND ON DATA, SERVICES AND FACILITIES TO BE PROVIDED BY THE CLIENT (SECTION V): Responses/Comments should be given in the same order as contained under Section V (Terms of Reference), using the same sub-headings and numbering. However, Section V is the Financial Proposal.</p> <p><b>Please confirm that the correct phrasing for point 3 is: “Point 3. COMMENTS AND SUGGESTIONS OF CONSULTANTS ON THE TERMS OF REFERENCE AND ON DATA, SERVICES AND FACILITIES TO BE PROVIDED BY THE CLIENT (SECTION IV): Responses/Comments should be given in the same order as contained under Section IV (Terms of Reference), using the same sub-headings and numbering.</b></p>	<p>The correct phrasing for point 3 is: “Point 3. COMMENTS AND SUGGESTIONS OF CONSULTANTS ON THE TERMS OF REFERENCE AND ON DATA, SERVICES AND FACILITIES TO BE PROVIDED BY THE CLIENT (SECTION IV):</p> <p><b>Bidders should respond in the same order and using the same sub-headings and numbering as Section II Part 8.2 and 8.3 and Section IV – Terms of Reference</b></p>
32.	<p>In Section III – Technical proposal it is stated in Point 3. COMMENTS AND SUGGESTIONS OF CONSULTANTS ON THE TERMS OF REFERENCE AND ON DATA, SERVICES AND FACILITIES TO BE</p>	<p><b>The listed bullets are indicative.</b> Bidders should respond in the same order and using the same sub-headings and numbering as Section II</p>



	<b>Bidders' Queries</b>	<b>KRA Responses</b>
	<p>PROVIDED BY THE CLIENT (SECTION V): Responses/Comments should be given in the same order as contained under Section V (Terms of Reference), using the same sub-headings and numbering.</p> <p><b>Please confirm that the bullets listed in this section of the tender document are indicative since it is clearly mentioned that the responses /comments should be given in the same order as in Section (Terms of Reference).</b></p>	<p>Part 8.2 and 8.3 and Section IV – Terms of Reference</p>
33.	<p>In Section 8 – Support and maintenance it is stated in point i) At least six months warranty to address any defects and bugs arising from the delivery. However, in point 8.4 Warranty of the same section it is stated “ One-year warranty to address any defects and bugs arising from the delivery. The bidder must clearly indicate what is covered by the warranty.”</p> <p><b>Please do clarify what is the requested period for warranty.</b></p>	<p>The warranty period is 6 months</p>
34.	<p><b>Note:</b> Prospective bidders are hereby advised to align their Tender Security to the new tender opening date i.e 16<sup>th</sup> November, 2020 to be valid upto and including <b>15<sup>th</sup> November, 2021</b></p>	

The clarification / addendum form part of the bidding document and is binding to the bidder. All other terms and conditions of the tender remain the same. You are therefore required to immediately acknowledge the receipt of this addendum.

Regards,

**Benson Kiruja**

**For: Deputy Commissioner - Supply Chain Management**

BM