

ADDENDUM/ CLARIFICATION "SET 1"

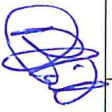
17th March 2022.

To all Prospective bidders,

REF: TENDER NO. KRA/HQS/NCB-047/2021-2022 – SUPPLY, DELIVERY AND INSTALLATION OF ADDITIONAL DATA BACK UP STORAGE CAPACITY AND SOFTWARE LICENCES FOR A PERIOD OF THREE (3) YEARS.

Kenya Revenue Authority wishes to inform prospective bidders of the clarifications / addendum highlighted below:

NO.	Query reference from Tender	KRA Requirement	Bidders Questions	KRA's Response
1	Experience/Reputation of the Firm page- 38	Provide evidence of having supplied, installed and supported Enterprise Data Backup Storage based on OceansTor and Commvault data protection Software or equivalent in another organisation, done within the last Five (5) years. Submit a reference letter from at least two clients accompanied by either an award letter or an order or a signed contract document. Include a brief description of the project delivered, value of	IS this only limited to OCEANstor and Commvault solutions only or bidder can give reference to other projects of backup software and storage?	Other projects of backup software and storage are acceptable but must be supported with manufacturers authorization forms (MAF) from Commvault and Huawei vendors.



		contracts, and contact person phone number and email addresses)		
2	Site Visit Page - 14	The Tenderer, at the Tenderer's own responsibility and risk, is encouraged to visit and examine the Site of the Required Services and its surroundings and obtain all information that may be necessary for preparing the Tender and entering in to a contract for the Services. The costs of visiting the Site shall bear the Tenderer's own expense.	Is site visit Mandatory?	<p>The Site Visit is Mandatory and it has been scheduled as follows:</p> <p>Date: 22nd March, 2022</p> <p>Time :10:00 am</p> <p>Location: Ushuru Pension Tower (Upperhill)</p> <p>Contact Person: Joseph Mati (0728-800-591)</p>
3	SPECIFICATIONS FOR STORAGE UPGRADE FOR HUAWEI OCEANSTOR 5600 V5 – QUANTITY page- 82	Storage System to be upgraded Huawei OceanStor 5600 V5	<p>Serial no. for Huawei OceanStor 5600 V5 HQ?</p> <p>Serial no. for Huawei OceanStor 5600 V5 DR?</p>	<p>Serial no. for Huawei OceanStor 5600 V5 HQ-Secondary</p> <p>DC=2102351LWK9WK800006</p> <p>Serial no. for Huawei OceanStor 5600 V5 DR-Primary</p> <p>DC=2102351LWK9WK800007</p> <p>Yes. The hardware is supported through the company that supplied the product.</p>
4	TECHNICAL SPECIFICATION REQUIREMENTS page- 82	SPECIFICATIONS FOR STORAGE UPGRADE FOR HUAWEI OCEANSTOR 5600 V5 –QUANTITY A. Upgrade of Primary and Disaster Recovery sites storage with 210 TB usable capacity (75% NL-SAS and 25% SAS	Kindly confirm if the requested upgrade the mentioned hardware is still under OEM support, if yes please advise end of support year for the components?	



	<p>Disks) for each site. B. Accessories Media servers Disks C. CommCell Backups Management servers (2 no.) memory upgrade D. Commvault data protection software specifications</p>		
<p>5 Training and Training Materials page- 88</p>	<p>(4.1) The Supplier MUST provide the following Training Services and Materials. 1) User: [for example, specify: minimum curricula, modes of training, modes of testing, and training materials for: the introduction to computers, the operation of the relevant equipment incorporated in the System, as well as the operation of the Software applications incorporated in the System; as appropriate, reference the relevant subsection in the Background and Informational Material Section containing any detailed information regarding the available training facilities; etc.] 2) Technical: [for example, specify: minimum curricula, modes of training, modes of testing (e.g., certification levels), training</p>	<p>Kindly clarify if KRA requires formal/classroom training for the supplied equipment? Is training required for both Software and Hardware? If so, how many KRA users will want the training</p>	<p>Prospective bidders are hereby advised that, Training is not required.</p>

(Handwritten signature)

	<p>materials and training locations for: the key technology and methodology components of the Information System; etc.]</p> <p>3) Management: [for example, specify: minimum curricula, modes of training, modes of testing, training materials and training locations for: the familiarization with the functionality, technology and methodology components of the Information System, corporate management of information systems; etc.]</p>		
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The clarification / addendum form part of the bidding document and is binding to the bidder. All other terms and conditions of the tender remain the same. You are therefore required to immediately acknowledge the receipt of this addendum.

Regards,



Bernard Mukundi

For: Deputy Commissioner - Supply Chain Management