KENYA REVENUE AUTHORITY

ISO 9001:2015 CERTIFIED

CLARIFICATION / ADDENDUM "SET 1"

28TH OCTOBER, 2020.

To all Prospective bidders,

REF: TENDER NO.KRA/HQS/NCB -018 /2020-2021 – CONSOLIDATION AND UPGRADE OF KRA ORACLE DATABASE

Kenya Revenue Authority wishes to inform prospective bidders of the clarifications / addendum highlighted below:

No.	Bidders' Queries	KRA Responses
1.	Besides PROD & DR, are there any DEV/QA/TEST databases to be migrated/consolidated/upgraded in the scope? Does KRA have any preferred testing methodology after DB migration? (e.g. one-time migration then test, or migrate / test then final migration)	Test /QA environment will be used for testing the upgrade before upgrading the production. Preferred testing methodology: Upgrade in test environment, do test and once confirmed working, do final migration to production.
2.	We request an extension of the submission date by two (2) calendar weeks i.e. to 18th November, which will enable us to propose the best possible solution to fulfil all requirements.	The Request for Bid Submission deadline has been extended to **18th November, 2020** at 11:00AM.
3.	Full details on the DB Versions associated with the applications mentioned.	Refer to the table on databases profile below
4.	Please share details of existing environment e.g. • Versions of DB, OS, HW. • What all DB options are implemented.	Refer to the table on databases profile below
5.	Are the DB's implemented as standalone or RAC	Database implemented as RAC
6.	Kindly advice the mode of deployment for the database firewall is it inline or out of band mode for the five databases.	This requirement to be determined during the implementation
7.	The Solution will require the reuse of the software license on existing Exadata storage cells as the since the old exdata storage nodes will not be used. This will require that the	Oracle software support is currently active

No.	Bidders' Queries	KRA Responses
	system be under valid software support. Please advice if this is the case for the X5 and X6-2	
8.	Nothing mentioned related to support.

Are you looking for support after production and Database upgrade? | Oracle software support will be in place in this case |
9.	Implementation/Support model - Onsite/Offsite/Hybrid?	Post implementation partner support is out of scope
10.	What are the Implementation and upgrade timelines from customer side?	By 30th June 2021
11.	Submission deadline extension request by 2 weeks.	The Request for Bid Submission deadline has been extended to **18th November, 2020** at 11:00AM.
12.	Please advice if the existing hardware for the X5-2 and the X6-2 is under valid support .A s the upgrade to 19c will require this.	The hardware is not currently under support. An addendum is to be issued for this tender for Lot 2 –Activation of maintenance support for Oracle Exadata hardware
13.	We are participating the above mentioned tender. As part of the tender requirements, bidders are supposed to take part in a mandatory signed off site survey to assess the scope of the service. However the tender document does not specify on the date & time. Please advise on the date, time and venue for the site survey.	**The date for site-survey is set for 4th November, 2020 Venue will be at 4th Floor Times Tower Data Centre.**
14.	**Note:**
Prospective bidders are hereby advised to align their Tender Security to the new tender opening date i.e **18th November, 2020** to be valid upto and including **17th November, 2021**	

Current Oracle Databases Profile.

Application	Database Version	OS	Instances	Implementation	HW
Simba	Oracle 11g version 11.2.0.4	Oracle Linux	2	RAC on 2 nodes	Huawei RH5885H Servers
DTD Legacy	Oracle 10.2.0.5.0	Oracle Linux	1	1 Node	Huawei RH5885H Servers

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Tax Invoice Management System	Oracle 12c ver 12.2.0.1	Oracle Linux	1	1 Node	Huawei RH5885H Servers
Integrated Customs Management System	Oracle 12c ver 12.2.0.1	Oracle Linux	2	RAC on 2 nodes	Huawei RH5885H Servers
Data Warehouse	Oracle 12.1.0.2.0	Oracle Linux	2	RAC on 2 nodes	Exadata X5-2

The clarification / addendum form part of the bidding document and is binding to the bidder. All other terms and conditions of the tender remain the same. You are therefore required to immediately acknowledge the receipt of this addendum.

Regards,

Rhodah Nzovila
For: Deputy Commissioner - Supply Chain Management
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