



CLARIFICATIONS / ADDENDUM SET "2"

27th June, 2022

KRA/HQS/NCB/085 2021-2022- PROCUREMENT OF CALL CENTRE
MANAGEMENT SOLUTION CISCO SUPPORT AND LICENSES FOR A
PERIOD OF TWO (2) YEARS

Kenya Revenue Authority wishes to inform prospective bidders of the clarifications highlighted below.

No.	CLARIFICATION	CLARIFICATION RESPONSE.
1.	Closing/opening dates: 27/06/2022 at 11:00 am.	New Closing/opening dates: 4/07/2022 at 11:00 am. Align your bid securities to be valid up to and including 3rd July, 2023.
2.	On the tender document page 34 The following criteria will be used in the evaluation of all potential suppliers. The documents submitted will be evaluated for suitability and awarded marks which will contribute to a maximum score of 30 marks of the total tender evaluation.	Prospective bidders are hereby advised that there are no scores for technical evaluation, this will be evaluated on a pass/Fail basis.

This Clarification form part of the bidding document and is binding to the bidder. All other terms and conditions of the tender remain the same. Prospective bidders are therefore required to immediately acknowledge receipt of this addendum through eprocurement@kra.go.ke.

Regards,

Benson Kiruja.

For: Deputy Commissioner - Supply Chain Management

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