



**DOMESTIC TAXES DEPARTMENT**

**iTax Enhancements and Resolution of Defects for September 2024**

**a) Tax Credit & Refunds (TCR) Module**

- **Utilization of Refund Adjustment Vouchers (RAVs) for Installment Taxes:** System has been enhanced to allow utilization of RAVs to pay installment taxes. Taxpayers will be required to enter the Installment/Refund Voucher Adjustment (IAV/RAV) number when generating an installment tax payment slip. The RAV works the same way as IAVs and taxpayers are required to restrict the RAV amount to the installment amount to be paid if the RAV is of a higher amount. On submission, system will generate a 6020....series PRN and post the same in the income tax ledger. This PRN should not be paid for as it's for utilization of the RAV/IAV. Enhancement to allow utilization of RAVs on payment of withholding taxes is underway.

**b) Tax Returns Processing**

- **PAYE Return Challenge for M-Service PINS:** Taxpayers have encountered a challenge where M-service PINS are flagged out as PINS without obligation (PWO) when filing PAYE returns. This issue has been resolved.
- **ITR for Employment Income Only Tax Computation:** We noted that there was an issue with the validation rules for computing taxable income for Persons with Disabilities (PWDs) for the periods from January to June 2023 and July to December 2023. The anomaly has been fixed.

**TOT Partnership:** Taxpayers who filed TOT Partnership returns on time for the specific tax periods, were erroneously charged a penalty for late filing and interest. This issue has been resolved.

**c) Taxpayer Registration Module (TRE)**



- **Update Issues for Certain Taxpayers:** Some taxpayers, particularly those who had two PINs and cancelled one, experienced difficulties completing iPage updates/migrating PINs to iTax. This issue has now been resolved.

#### **d) Payments Processing Module**

- **The issue with Free Advance Payment:** A system bug in iTax that allowed for the 'free up' of advance payments, even when these payments had been applied to principal taxes rather than just penalties and interest, has been resolved.
- **Manual reconciliation for Standard Levy:** The System has been posing a challenge in reconciling payments for Standard Levy. This issue has been resolved.