



DOMESTIC TAXES DEPARTMENT

iTax Enhancements and Resolution of Defects for August 2024

Volume 1

a) Taxpayer Registration Module

- **Import certificate Fee:** The system has been enhanced to require payment when generating an import certificate for all the different classes of goods listed. Prior to the approval of the import certificate application, the taxpayer (applicant) will be required to make a payment using the application acknowledgment number generated after the application. The import license fees will be paid by selecting 'Excise' Tax Head and 'Import Certificate Fees' as the 'Tax-Sub Head'.

b) Tax Returns Processing

- **Update of PAYE Return Acknowledgement receipt with Affordable Housing Levy:** The return acknowledgment receipt generated when filing a PAYE (P10) return with PAYE, AHL and NITA levy liabilities has been updated to include 'Affordable Housing Liability Contribution' (Sr No, 14) immediately after Total NITA Levy Contribution (Sr No. 13). Refer to sample screen shot below for additional details.

Ir. No.	Particulars	Amount (Ksh)
1.	PAYE Tax deducted from Employee(s)	5,513,093.00
2.	PAYE Tax deducted from Disabled Employee(s)	0.00
3.	PAYE Tax on Lump Sum Payment on Termination	0.00
4.	PAYE Tax deducted from Employee(s) on Arrears	0.00
5.	PAYE Tax deducted from Disabled Employee(s) on Arrears	0.00
6.	PAYE Tax deducted on Gratuity	0.00
7.	Fringe Benefit Tax	0.00
8.	Total PAYE Tax Payable for the month	5,513,093.00
9.	Previous month PAYE Tax (if not paid)	0.00
10.	Total PAYE Tax Payable	5,513,093.00
11.	PAYE Tax Paid in Advance	0.00
12.	Net PAYE Tax Payable	5,513,093.00
13.	Total NITA Levy Contribution	18,050.00
14.	Affordable Housing Levy Contribution	677,582.00
15.	Net Tax Payable for the month (12-9)	5,513,093.00



- **Pre-Population of Excise Return Payments:** As part of the ongoing simplification, the Excise return has been enhanced to pre-populate all self-assessment payments that a taxpayer has paid prior to filing the return. This is especially useful to taxpayers dealing with excisable products that require daily remittances of excise duty and those being taxed at source (e.g., Betting, Gaming, lottery, prize competition). Taxpayers will still be able to make payments of any excess liability that may arise from their self-assessment for the month.
- **TOT for Partner Liabilities:** The system has been imposing penalties and interest for taxpayers who file TOT for partner returns yet payments were made on time. This issue has been resolved.
- **Generation of NITA Levy PRN for Data Corrected PAYE Returns:** For taxpayers whose PAYE returns have been amended and then data-corrected by officers at the Tax Service Offices, a challenge was being encountered when generating PRNs for NITA levy due to an error *‘Please note that you have not filed NITA levy return for the selected period....Kindly file the selected period PAYE Return along with details of NITA Levy’*. This issue has been resolved.

c) Compliance and Monitoring Module

- **Reprint of WHTIT, WHTRENT and WHTVAT Certificates on the taxpayer profile** – Taxpayers could not reprint all types of withholding certificates on their profiles as they encountered an error message *‘no records found’*. The issue has been resolved, however, the taxpayers may need to delete their PIN which comes prepopulated under PIN of withholder field and capture it under PIN of withholdee for certificates where they are the withholdee. This user experience issue will be resolved in subsequent releases.

d) Payments Processing Module

- **Withholding Tax Excel Template Versions:** Versions of WHIT Excel payment template in the taxpayer portal and back-office have been harmonized. The current template is version 7.0.2.



- **Instalment Adjustment Vouchers (IAVs) for Individual PINs:**
The scope of Instalment Adjustment Vouchers (IAVs) has been enhanced to include individual taxpayers ('A' PINs) that have business income declared in their returns and have overpayments relating to instalment tax. You are highly encouraged to refer to the existing guide on the workings of the IAV functionality in iTax including how to use it when making another instalment payment. The system will display the unutilized IAVs to the taxpayer when making the next instalment tax payment with the updated message *"Please declare Instalment Adjustment Voucher(s) IAV6020..."*. The system will also display all unutilized or partially utilized IAVs for the PIN.
- **Instalment Adjustment Vouchers (IAV) in Amended Returns:**
When a taxpayer files an original return with excess instalment tax payments, an IAV is generated and can be utilized against future instalment tax liability. On amending the IT2C return for the same period which generated an IAV, the system was still prompting the taxpayer to declare the IAV yet the return does not display the IAV field under tax computation if it is for a period before 2022 during upload which resulted to erroneous liability. The issue has been resolved.
- **Income Tax Rent Withholding Pay points (enhancement):** The system has been enhanced to facilitate the appointment of IT - Rent withholding pay points on appointed withholding agents. The revenue booking receipt (i.e. acknowledgment receipt) that is generated when a payment is registered has also been updated to include withholdee Name and withholdee PIN.
- **Inability to edit Payable Amount for ITR Payments:** Some taxpayers have been having a challenge in generating a payment slip for income tax resident for 2023 of a lower amount than the actual liability, due to an error *'please note that the amount cannot be edited downwards'*. This issue has been resolved
- **Relaxation of Payment Restriction for Amnesty Periods:** The system had been enhanced to restrict the generation of payment slips for



penalty and interest for the amnesty periods (2022 and prior). With the amnesty period having ended, this restriction has been done away with from the taxpayer portal. Taxpayers should be able to generate payments for 2022 and prior periods without getting the prompt **“Please pay the Principal Tax First (where Principal tax has decimal values, round off the amount to the nearest 1 shilling)”**

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