



KENYA REVENUE AUTHORITY

ISO 9001:2015 CERTIFIED

28th November 2024

CLARIFICATION/ADDENDUM "SET 2"

KRA/HQS/NCB-012/2024-2025: RENEWAL OF INTEGRATED ENTERPRISE IDENTITY AND ACCESS MANAGEMENT SOLUTION LICENCES AND SUPPORT & MAINTENANCE SERVICES FOR A PERIOD OF THREE (3) YEARS

Kenya Revenue Authority wishes to inform prospective bidders of the amendment detailed below for the above tender.

No	Query	KRA Response
1.	Under technical staff qualifications – We request that you allow us to present credentials for similar solutions such as WSo2	KRA wishes to clarify that this requirement is guided by implementation challenges experienced in delivery of the requirements that are critical to the functionality of the solution. This criterion therefore remains unchanged.
2.	Under Staff relevant experience – We request that you allow us to present credentials for experience with similar solutions such as WSo2	KRA wishes to clarify that this requirement is guided by implementation challenges experienced in delivery of the requirements that are critical to the functionality of the solution. This criterion therefore remains unchanged.
3.	Under vendor experience – We request that you allow us to present similar experience with similar solutions such as WSo2	KRA wishes to clarify that this requirement is guided by implementation challenges experienced in delivery of the requirements that are critical to the functionality of the solution. This criterion therefore remains unchanged.
4.	Under Due Diligence – We request that you allow the site visit to be for a reference site with a similar site such as WSo2 installed	KRA wishes to clarify that this requirement is guided by implementation challenges experienced in delivery of the requirements that are critical to the functionality of the solution. This criterion therefore remains unchanged.

The clarification form part of the bidding document and is binding to the bidder. All other terms and conditions of the tender remain the same. You are therefore required to immediately acknowledge the receipt of this addendum.

Regards,

Martha Njuguna

FOR: DEPUTY COMMISSIONER - SUPPLY CHAIN MANAGEMENT

Tulipe Ushuru Tujitegemee!