



KENYA REVENUE AUTHORITY

ISO 9001:2015

ADDENDUM/CLARIFICATION SET "1"

08th July 2020

To all prospective bidders,

RE: TENDER NO: KRA/HQS/NCB-080/2019-2020: PROVISION OF CISCO WEBEX ENTERPRISE SUBSCRIPTION AND TECHNICAL SUPPORT FOR A PERIOD OF ONE (1) YEAR

Kenya Revenue Authority wishes to inform prospective bidders of the clarifications for the above referenced tender.

ADDENDUM SET 1		
ITEM No.	QUESTIONS/ISSUES	ADDENDUM
1.	On company experience - "Previous execution of three (3) similar projects – Proven experience in cisco WebEx enterprises solution and support in organizations with more than one thousand (250) users executed within the last five (5) years" Kindly clarify if it is more than one thousand or (250) as indicated.	The words "one thousand" are deleted and replaced with two hundred and fifty. This replaces the initial criteria on the number of users under the Company Experience clause as detailed on page 24 of the tender document.
CLARIFICATION SET 1		
ITEM No.	QUESTIONS/ISSUES	KRA'S RESPONSE
1.	Under checklist form number 9, a gold partner certificate is required, is this mandatory or we are able to submit other level certificate?	A partner certificate would suffice in this case, as the major differentiating factor was in provision of discounts.

This clarification/addendum forms part of the bidding document and is binding to all bidders. All other terms and conditions of the tender remain the same.

Benson Kiruja

For: Deputy Commissioner - Supply Chain Management.

/SAM/



Tulipe Ushuru Tujitegeme!

KENYA
VISION 2030