



PUBLIC SECTOR DIVISION

PSD STRUCTURE

There are Four (4) core sectors within the PSD structure. These are listed below indicating the services offered under each sector.

- ***Counties and Regional Coordination***
 - Relationship Management
 - Compliance management of all counties
 - Revenue monitoring
 - Revenue Collection

- ***Ministries, Departments and Government Agencies (MDAs)***
 - Relationship Management
 - Compliance management of all MDAs
 - Revenue Collection
 - Revenue monitoring

- ***State corporations and Semi-Autonomous Government Agencies (SAGAs)***
 - Relationship Management
 - Compliance management of all SAGAs
 - Revenue Collection
 - Revenue monitoring

- ***Taxpayer Services***
 - Taxpayer assistance and facilitation
 - Taxpayer/stakeholder Services Support (PIN registration/Changes, iTax issues)
 - Taxpayer Education/Awareness
 - Taxpayer account reconciliations

- KRA – Counties collaboration on revenue collection