



ABOUT PUBLIC SECTOR DIVISION

VISION

‘To facilitate Kenya’s transformation through Innovative, Professional and Customer-Focused Tax Administration’

MISSION

‘Improving taxpayer knowledge of tax laws through Facilitation so as to Foster Compliance with Tax and Customs laws’

Core Values ‘ Slogan “KUWA TECH”

Trustworthy

Ethical

Competent

Helpful

THE PUBLIC SECTOR DIVISION OFFICE

The Public Sector Division (PSD) was formed in line with KRA’s Vision 2018 initiative as contained in the sixth corporate plan covering the period 2014/2015 to 2017/18.

This has been done with the aim of extending the concept of taxpayer segmentation after its success with Large Taxpayers’ Office (LTO), and the Medium Taxpayers’ office (MTO) where the large and medium multinationals and other companies are served from and their tax matters are handled by KRA experts. KRA has committed itself to continue implementing the taxpayer segmentation approach to address the unique needs of different groups of taxpayers.

The PSD commenced its operations and full mandate on 1st July 2017, and will serve the public institutions who draw their funding directly from the National Treasury. These will include-Counties, Ministries and Government agencies, non-commercial state corporations and Semi-autonomous government agencies. PSD has began with a mandate of approximately 2080 Taxpayers spread across the country.

To ensure that our taxpayer's matters are adequately addressed, and that contentious issues are resolved efficiently, the PSD will serve its clients based on three main sectors. Namely::

1. **Counties Sector** – Dealing with County Governments, County Assemblies, CDFs, Constituencies, senators
2. **Ministries ,Departments & Agencies Sector** (MDAs)
3. **State Corporations & Semi – autonomous Government Agencies Sector** (SAGAs)

The sector approach to managing taxpayer's affairs will facilitate effective service delivery through relationship management approach, which will enhance prompt understanding of the operating environment of the organizations, and will make the Authority more responsive to the specific needs and concerns in the sectors.